

Improving responsiveness



Sustaining productivity at Towers Watson

"At Atos, we are committed to using Intel vPro technology to extend the value we provide to our customers," says Andrew Kelemen, CTO and head of portfolio, North American Managed Services, Atos. "We have been able to become more proactive and responsive to customers' service needs."

For Towers Watson, the result is improved employee productivity. "Our employees depend on their PCs to communicate, collaborate and complete client projects on time and on budget," says John Dabek, Chief Technology Officer at Towers Watson. "By activating remote management capabilities through Intel vPro technology, Atos reduces the time it takes to respond to issues that were previously resolved by dispatching a technician to the employee's desk. This technology minimizes PC downtime, reduces cost of providing services, maximizes employee productivity and keeps our clients happy. This is a winning scenario for everyone."

Reference

Ultrabooks™ for the Enterprise—John J. Minnick, Daniel G. Silverman, Dave Buchholz. Delivering the 3rd Generation Intel Core vPro processor family: http://na.atos.net/NR/rdonlyres/DCB12B86-6585-4AEO-ACCO-6FA4692A7EA1/O/Atos_Ultrabook_Intel.pdf

Next Generation Remote Management—How Intel vPro technology is critical to reducing cost, managing choice and security the enterprise. John J. Minnick, Vincente Bernardo, Greg Boitano: http://na.atos.net/NR/rdonlyres/99C12512-E1B1-4432-914A-458ACDBAB38C/O/Atos_RemoteEnterprise_WP.pdf

For more information visit:
www.na.atos.net

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The Intel® vPro™ Technology Reference Guide:

https://downloadcenter.intel.com/Detail_Desc.aspx?agr=Y&DwnldID=21362&keyword=%22vPro%22&lang=eng
https://downloadcenter.intel.com/Detail_Desc.aspx?agr=Y&DwnldID=21362&keyword=%22vPro%22&lang=eng
[6FA4692A7EA1/O/Atos_Ultrabook_Intel.pdf](https://downloadcenter.intel.com/Detail_Desc.aspx?agr=Y&DwnldID=21362&keyword=%22vPro%22&lang=eng)

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John Dabek,
CTO,
Towers Watson



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KVM Remote Control (Keyboard, Video, Mouse) is only available with Intel® Core™ i5 vPro™ and Core™ i7 vPro™ processors with Intel® Active Management Technology activated and configured, and with integrated graphics active. Discrete graphics are not supported.

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